



## Ventura County Water and Sanitation District 19 (Somis) Billing Schedule 2025

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On the third Wednesday of each month, bills are generated for metered accounts.

To find your bill date, locate the due date on your current bill and track it to the bill date on the charts below. Autopay is deducted on the due date. Also shown below is your bill view, both front and back. Once you locate your bill date on the table below, this is your billing schedule for 2025.

Charges are based on the actual water usage measured by a meter. The meter reading is taken monthly, and the current reading is subtracted from the previous one to determine the exact usage. This usage is then multiplied by the water rate to calculate the bill.

BILLING PERIOD	READ DATE	BILL DATE	DUE DATE/ AUTOPAY DEDUCTED
1	1/7/2025	1/15/2025	2/6/2025
2	2/11/2025	2/19/2025	3/13/2025
3	3/11/2025	3/19/2025	4/10/2025
4	4/8/2025	4/16/2025	5/8/2025
5	5/13/2025	5/21/2025	6/12/2025
6	6/10/2025	6/18/2025	7/10/2025
7	7/8/2025	7/16/2025	8/7/2025
8	8/12/2025	8/20/2025	9/11/2025
9	9/9/2025	9/17/2025	10/9/2025
10	10/7/2025	10/15/2025	11/6/2025
11	11/11/2025	11/19/2025	12/11/2025
12	12/9/2025	12/17/2025	1/8/2026

**Bill Number:** 1234567      **Bill Date:** 01/15/2025  
**Billing Period:** 12/10/2024 - 1/7/2024  
**Customer Account No.:** 123456-12345  
**Total Amount Due:** \$77.50

JOHN AQUA  
 6767 SPRING RD  
 SOMIS CA 93066

Account Summary				
Previous Bill				\$ 58.19
Payments	1/8/2025 - Thank you			\$ -58.19
Previous Balance				\$ 0.00
Current Charges Due	2/6/2025			\$ 77.50
<b>Total Amount Due</b>				<b>\$ 77.50</b>
Current Bill Details				
<b>Water Usage (HCF*)</b>				
Tier 1 Water	9.33	x	\$ 2.72	\$ 25.38
Tier 2 Water	7.67	x	\$ 3.31	\$ 25.39
Service Charge-M&I 3/4"				\$ 23.34
Surcharges Well 2-M&I 3/4"				\$ 3.39
<b>Total Current Charges</b>				<b>\$ 77.50</b>
Meter and Total Consumption Information				
Billing Period: 12/10/2024 - 1/7/2025		Days in Billing Period: 28		
Meter	Previous Read	Current Read	Usage in HCF*	Usage in Gallons
12345678	2155	2172	17.00	12716
*Water usage is billed in hundred cubic feet (HCF): 1 HCF = 748 gallons				

**Contact us:**

**Phone:** 805-378-3000

**Email:** wscs@ventura.org

**Customer Service:** Monday - Friday, 9am to 4pm

**Service Address:** 6767 SPRING RD

**MESSAGE CENTER**

As approved by the Board of Supervisors new rates are in effect as of January 1, 2025. For more information, please visit our website <https://www.vcpbublicworks.org/wsd/ratesandcharges>

Please detach and return stub with payment.

**WAYS TO PAY**

Online: <https://www.invoicecloud.com/vcpwa>

By Phone: 855-844-0357

In-Person: 6767 Spring Rd., Moorpark, CA 93021

**Customer Account No.:** 123456-12345

Previous Balance \$0.00	Current Charges \$ 77.50	TOTAL AMOUNT DUE \$ 77.50
	DUE BY 2/6/2025	TOTAL PAID



**PLEASE MAIL CHECKS PAYABLE TO:**  
 Water & Sanitation  
 Payment Processing Center  
 PO Box 1470  
 Hemet, CA 92546-1470



To avoid penalties Current Charges are due on 2/6/2025.

The Water and Sanitation Department of the County of Ventura, Public Works Agency, is responsible for the operation, maintenance, administration, and billing of the Ventura County Waterworks Districts Nos. 1, 16, 17, 19, and 38, and Camarillo Utility Enterprise. If you have any questions about these water and sewer utilities, or this bill, please contact the Water and Sanitation Department Office: 6767 Spring Road, PO Box 250, Moorpark, CA 93020-0250. Phone: (805) 378-3000. Email: [wscs@ventura.org](mailto:wscs@ventura.org)

To review the Ventura County Waterworks Districts Rules and Regulations, for Waterworks Districts Nos. 1, 16, 17, 19, and 38, please visit: <https://www.vcpbublicworks.org/wsd/publicationsanddocuments/>

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PO Box 1470  
Hemet, CA 92546-1470



SCAN QR CODE TO  
MAKE A PAYMENT

#### FREQUENTLY ASKED QUESTIONS

##### How do I start or stop water service?

Submit a form on our website visit [www.vcpbublicworks.org/wsd/customerservice/accounts/](http://www.vcpbublicworks.org/wsd/customerservice/accounts/)  
\*Residential water service must be established by the Property Owner.

##### What is a service charge?

A fixed charge based on the size of the water meter or the number of units (dwellings) served. The Service Charge offsets a portion of the fixed costs such as meter reading, billing, depreciation, and other costs.

##### What is a commodity rate?

Recovers all remaining costs related to water supply, production, base delivery, and extra capacity.

##### Tiered Residential

Tier 1: HCF based on the average indoor usage for residential customers per District.  
Tier 2: HCF based on the average summer usage for residential customers per District.  
Tier 3: HCF represents usage above the average indoor and outdoor water usage for the average residential customer per District.

##### If I didn't use any water why am I still getting charged a service charge?

When a customer does NOT use any water, the District incurs fixed costs in connection with the maintenance of meters, the ability or readiness to serve the connection, and/or the billing services provided.

##### How do I monitor my water usage?

To monitor your water usage, sign up for the AMI customer portal.  
<https://www.vcpbublicworks.org/wsd/customerportal/>

##### Do you offer any assistance programs?

To view information on SB998, please visit <https://www.vcpbublicworks.org/wsd/legislation>

##### Where can I view the Miscellaneous Fee Schedule?

Please visit <https://www.vcpbublicworks.org/wsd/ratesandcharges>

##### Where can I view the water quality report?

Please visit [www.vcpbublicworks.org/wsd/publicationsanddocuments](http://www.vcpbublicworks.org/wsd/publicationsanddocuments)

For more Frequently Asked Questions, please visit: [www.vcpbublicworks.org/wsd/ws-faq](http://www.vcpbublicworks.org/wsd/ws-faq)

#### NOTICE TIMELINE

##### NOTICE 1

- If the balance due is not paid within 22 days from the bill date, the account will be delinquent and subject to a \$10.00 or 10% late penalty fee.

##### NOTICE 2

- If the balance due is not paid within 43 days from the bill date, a reminder call giving notice of past due bill will be placed to the customer.\*

##### NOTICE 3

- If payment is not made by 10 days before the shut-off date, a courtesy call giving notice of pending shut-off will be placed to the customer.\*

##### NOTICE 4

- If the balance due is not paid before 83 days from the bill date a shut-off notice will be delivered to the service address. The account will be charged a Shut-Off Notice fee, possible deposit equal to two times the average bill and service will be discontinued (shut-off).

\*Calls will be placed to phone number on file. It is the customer's responsibility to keep contact information updated.

Sign up for the AMI customer portal to monitor water usage.



For information on rebates, please visit:

<https://www.vcpbublicworks.org/wsd/waterconservation>

Please return this portion with your payment.

Enter new Mailing Address below:
